

IBAS RULING

The incident described is clearly not one which should have occurred. It is hard to see, however, how revealing the dealer's hand would benefit the casino. Indeed it would appear more likely to be to the players' advantage.

Unfortunately, given the time since the incident, it is impossible to examine game logs to determine what exactly happened. All we can say is IBAS has never encountered such a situation previously and we cannot imagine that it would be a designed part of the game.

Obviously ourselves and all parties involved will continue to monitor the situation but for this particular case we can offer no explanation for what occurred. We would stress, however, that casino games are entirely machine-driven so there is no reason to believe that the play is 'manipulated' as the customer alleges.

C. Liu ruling - 0016742